



Hand Made in India

RETURN FORM

Sometimes it happens - you need to make a return. In CASA RUGS it's simple. Just fill out the following Form and send it to support@casarugs.eu. After receiving the filled Form, we will contact you.

NAME:

EMAIL ADDRESS:

PHONE NUMBER:

ORDER NUMBER:

PRODUCT CODE(S):

Please check the appropriate reason for return:

The size of the product is wrong.

The color(s) of the product are wrong.

I bought more than I need.

Wrong item(s).

(In this case, please send us also pictures of the wrong product(s) together with this Form.)

The product is damaged.

(In this case, please send us also pictures of the damaged product(s) together with this Form.)

Other reason(s).

(Please tell us briefly why you would wish to make this return.)

We recommend the following for the return shipment:

- a) to use the original packaging provided by us. This will prevent damage during transport.
- b) to use the Return Form provided by us.
- c) to keep the proof of shipment.

We hope you enjoyed your experience shopping with CASA RUGS online.